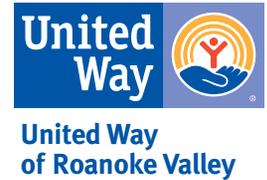


PATHWAYS HUB

Year at a Glance: 2018-2019



GOAL: Reduce poverty rate from 13% to 9%



Poor health creates financial hardship for many of our neighbors.

The Healthy Roanoke Valley Pathways HUB was developed as a way to help those at greatest risk receive coordinated care, with the help of neighborhood-based Community Health Workers (CHWs). The CHW completes a health, social and behavioral assessment for their client, and then guides them through a pathway of customized services leading to improved health...and a better life for the entire family.

In addition to helping families build safer, healthier lives, the HUB has resulted in \$55,497 in medical and charity savings for the Roanoke Valley region.

IT USUALLY ISN'T JUST ONE THING...

Community Health Worker (CHW) David Dickey first met 62-year-old Lloyd W. after he was seeking urgent care for his chronic obstructive pulmonary disease (COPD). In talking, David discovered that Lloyd didn't have access to a car and couldn't pick up his prescription. Not only did he arrange for Lloyd to get a ride to the pharmacy, he also found a Primary Care Physician for him, and arranged for transportation to doctor visits as well. Now, through Healthy Roanoke Valley Pathways HUB resources, Lloyd will soon get a lighter, portable oxygen tank, one that he can carry outside his apartment with ease.

\$218,518

worth of Pathways and HUB services completed from June 2016 to June 2019

67%

decrease in avoidable emergency department visits

77%

reduction in avoidable financial assistance

44%

reduction in overall financial assistance

503

Pathways were completed with the greatest number of Pathways addressing Social Service Referrals, Medical Referrals, and Education

All children enter kindergarten with the tools they need to learn

Increase 3rd grade reading level from 79% to 90%

Increase graduation rate from 91% to 95%

Reduce poverty rate from 13% to 9%

10,000 families to self-sufficiency by 2030

\$417,000

saved on prescription medications through the FamilyWise program

249

clients were enrolled in HUB services

364

referrals/linkages with over 75 partner agencies and direct service providers

70

clients received 170 medical, dental, or behavioral health visits